Custom Sponsored Billing Process



Overview

- The Custom Sponsor Billing process provides schools with the ability to create a billing agent ledger card where the system automatically copies applied ledger charges for eligible students who are sponsored by Third-Party/Agencies.
- The processes utilize existing product functionality with the added customized process that copies charges to the billing agent ledger card.

Required and Optional Configuration



Confirmation of Eligibility (Optional)

Approved Tuition Form

Letter of Credit Authorization

Approved Tuition Forms

- Schools can choose to add a contract copy or approval authorization on file for the student. This can be a document type in Anthology Student.
- Anthology Student uses Documents to collect, track, and enable certain business processes using Documents.
- Documents can
 - Be automatically assigned based on program interest
 - Be uploaded from a student portal
 - Be requested by the institution for the student to submit by a due date
 - Have statuses to update workflows between departments
 - Trigger notifications to be sent via email, web alert, or task to other staff member
 - Be used as a rule when awarding certain fund sources

Documents

Staff can create separate documents, for example:

- Sponsorship Agreement
- Letter of Credit

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ocuments					
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Name *	Code	•		Active	
Letter of Credit	LOG	c		Yes	~
Module *	Docu	ument Type *		Default Document Status	
Student Accounts	~ Rec	ceive/Incoming		Requested - Not Required	~
Set Default Due Date	Days		When	What	
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				Charleston Naval Base Education Center $ imes $	٩
				Citrus County Education Center 🗶	
				Clay County Education Center 🔀	-
Assignments					^
Programs			Agencies		
		۹	Department of Veteran Affa	irs – Vocation 🗶 Pasco Sheriff's Office 🗶	0
			Qatar Defense Attache' 🗙		~

Configuration					
Documents					~
Edit Document - Sponsorship Agreement			-		^
🖺 Save 😁 Save & Close 📑 Save & New 🗙 Cancel					
Name *		Code *		Active	
Sponsorship Agreement		SPONDOC		Yes	~
Module * Student Accounts	~	Document Type *	~	Default Document Status	~
Set Default Due Date				nequested methodened	
	Days		When	What	
Calculate		0 🗘		× .	~
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				Charleston Education Center ×	
				Charleston Naval Base Education Center	×
				Citrus County Education Center 🗶	
				Clay County Education Center 🙁	•
Assignments					^
Programs			Agencies		

How does this document get added to the student record?

There are several ways the document could come from a student. Here are some potential options:

- 1. A downloadable PDF can be made available to the student on the portal to download, complete, and upload through the portal.
- 2. A Forms Builder form can collect the data and add it to the student record as a PDF.
- 3. An email request can be sent to the institution to request the form, and the student can email it back to be attached to their record.
- 4. All students could have this document automatically placed on their record in a certain status, and the student can upload the request at any time.
- 5. An email can come in and the document with no attached documentation can be placed on a student file as approved and act as the document needed; any notes could be added in the comments of the document.

Once the Document is received and approved

• A notification to the appropriate staff members will be sent to let them know that this student has an approved Tuition Form.

Configuration					
Task Templates		_			~
Edit Task Template - FA - Approved Tuition	Form				^
🖺 Save 🖻 Save & Close 📑 Save & New 🗙 Cancel					
Name *		Code *		Campuses *	
FA - Approved Tuition Form		FA00001		Campus Management School of Arts ×	٩,
Active		Category			
Yes	~	Notification - Student Record	~		
Prompt for Follow-Up		Duration in Minutes			
No	~	0			
Event Type *					
Other Task	~				
Note					
CRM Integration					
CRM Integration		CRM Effective Date			
No	~	MM/DD/YYYY			

Task Schedules						
				-		
New Task Schedule						
Save Save & Cose If Save &	5 New Cancel					
Name *					Campuses *	
FA - Approved Tuition Form On File					Campus Management School of Arts \times	a,
Active		Required				
Yes		~ Yes		v		
Schedule Task For 😕				Documents *		
Documents			~	FA - Approved Tuition Form ×		
Televene						
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Sponsoring Agencies (Required) Setting up the Sponsor Creating the Sponsor Getting the Sponsor Contact Information Setting up the Sponsor Ledger Card

Sponsors are Agencies in Anthology Student

You can use the Agency Types page to add and manage the types of agencies that you can specify for the specific agency sponsors and third-party billing entities that provide assistance to students (such as commercial and non-profit).

Configuration			
Agency Types			~
Edit Agency Type - Tuition Sponsor			^
🖺 Save 🗳 Save & Close 📑 Save & New 🗙 Cancel			
Name *	Code *	Active	
Tuition Sponsor	PPTS	res	~
Name * Tuition Sponsor	Code * PPTS	Active Yes	~

Configuration > Contact Manager > Agencies

Existing Anthology Student functionality allows an institution to create relationships between a student and an outside organization/agency. Sometimes, these agencies may sponsor the student by paying all or part of their tuition. They may be part of a program that provides a discount. They could be other organizations like churches or non-profit organizations that the institution finds beneficial to associate with the student.

Specific fund sources can be created and associated with each agency.

About Agencies

Agency Types – A way to group different types of organizations that may be affiliated with students.

Agencies – The name of the organization and any documents you want to associate with them; you can also add the type and a specific fund source for that agency. You can have specific tests associated with agencies and agencies can have different locations that you work with called Branches.

Branches – Locations of where the agency operates, if working with the Army, for example, you can set up the bases under Branches. Branches also have contacts. This is where you track the contact information for the person who will receive the invoices for the Branch. The Invoice type of Individual or Master is set here as well if Disbursement Batches are created for this Branch. Credit Cards can be placed on file for payments, although this practice is not widely used because of PII security concerns. Student affiliations are also seen in the branches.

Student Affiliations – The students who are associated with this agency. This is done on the student record.

Third-Party Invoices – Generates invoices for third parties or active agencies that are associated with your institution. These invoices will show the course schedule, student information, enrollment and term information, the grade (if submitted after the term), and balance options.

Creating the Sponsor

- The Sponsor will be configured under Agencies.
- This is where the Type and Fund Source and any required documents will be associated with the Sponsor.
- This is also where the Branch information is added which will house the Contact information and allow you to view invoices and student affiliations.

agencies/Branches Regional Medical Center Bayonet Point Igency: HGA Healthcare	Agency Type: Tultion Sponsor			
Name * Regional Medical Center Bayonet Point	Campus Group * All Campuses	~ G	Seneral	Contacts
Individual v	No	¥ A	Agency Credit Cards	Student Affiliations
teiling Method Last Invoice Number HCA Healthcare				
Contact Information				
Phone Number (727)891-2929				
Street Address				
14000 Fivay Rd				
City	State ZIP Code/Postal Code			
Hudson	FL ~ 34667	~		
Country				
United States v				
Note				

Creating the Sponsor Contact Information

- Example: For HCA Healthcare the large employer is the Reginal Medical Center at Bayonet Point.
- The head of HR there is Sherry Pressner. Her contact information is added here.

A <mark>GENCIES/BRANCHES</mark> Regional Medical Center Bayonet Pr Agency: HCA Healthcare	oint	Agency Type: Tuition Sponsor				
Contacts				~		
Edit Contact - Pressner, Sherry				~	General	Contacts
🖺 Save 🖉 Save & Close 📑 Save & New 🗙 Cancel						
First Name *	Middle Name	Last Name *	Title		Agency Gredit Cards	Student Affiliations
Sherry		Pressner		~		
Contact for Invoice						
Yes 🗸						
Contact Information Copy Address from Brand	h					
Phone Number		Other Phone Number				
(727)869-5558		(727)819-2929				
Email		Fax Number				
Sherry.Pressner@HCAhealthcare.com		(000)000-0000				
Street Address						
14000 Fivay Rd						
City		State	ZIP Code/Postal Code			
Hudson		FL ~	334667	~		
Country						
United States	~					

The challenge we have had up to this point is providing a visible ledger card for the sponsor that will allow the institution to see the running charges for all students sponsored by term in a single location.

- See Credits, Charges, and Balances
- To be able to post payments
- To be able to send notifications outside of the Third-Party Invoice

The solution is to associate a ledger with the contact at the branch and enable this functionality; however, we must ensure that these ledgers are not mixed up with attending students. To accomplish this, we have created a Sponsored Tuition Ledger <u>Prospect Type</u> and a corresponding <u>Prospect Template</u> for Sponsored Billing Setup.

Create Prospect Type (Configuration > Admissions > Prospect Types)

Configuration				
Prospect Types				~
		—		
New Prospect Type				^
🖺 Save 🛛 Save & Close 📑 Save & New 🗙 Cancel				
Name *	Code *		Active	
Sponsored Tuition Ledger	STL		Yes	~

Create a Prospect Template to be reused when Billing Agents are created

Configuration

Prospect Templates	_	~
Edit Prospect Template - Sponsored Billing Setup		^
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Name *	Code *	
Sponsored Billing Setup	SPONSO	
First and Last name are required fields. No template can be saved without these	fields.	

Fields(11)

Drag and drop a field row or specify a position to reorder by Move Field.

+ Add Field	X Remove Preview	Move Field			τ ⊡ 2**	• • · c
Number 🔺	✓ Field Name ✓	Field Type 🗸 🗸	Required ~	Conditionally Required Set		~
1	Prospect Type	Student Profile	Yes	0		1
2	Last Name	Student Profile	Yes	0		
3	First Name	Student Profile	Yes	0		
4	Street Address	Student Profile	Yes	0		
5	City	Student Profile	Yes	0		
6	State	Student Profile	Yes	0		
7	ZIP Code/Postal C	Student Profile	Yes	0		
8	Phone Number	Student Profile	No 🔻	0		
9	Email Address	Student Profile	No	0		
10	Mobile Phone Nu	Student Profile	No	0		

Default
Default
Default
Default

Create New School Status. This Status will be used to associate with the Billing Agent ledger card to be distinguished from student records (Configuration > Settings > Status Changes). **This Status code value is hard coded in the process, and it must be configured as shown below.**

ettings			
Status Changes			
Student Statuses & Colors System Status Changes			
Student Statuses & Colors			~
New Student Status			^
🖺 Save 🖻 Save & Close 📑 Save & New 🗙 Cancel			
Name *	Code *	Active *	
Billing Agent	BA	Yes	~
System Status *	NSLDS Status	Campus Group *	
New Lead	×	All Campuses	~
Status Description			
This status is used for the contact at an agency that carries a ledger bala	nce.		
Status Represents a Title IV Withdrawal			

Create a new sponsor address type (Configuration > Contact Manager > Address Types). This address type must be added to all students sponsored by that sponsor. **This Address Type value is hard coded in the process, and it must be configured as shown below.**

Configuration

Address Types		^	
+ New		▼ ⊑ ⊠* ¢* 3	Ŧ
New Address Type		^	
🖺 Save 🕾 Save & Close 📑 Save & New 🗙 Cancel			
Description *	Code *	Active	
Sponsor Address	SPONSOR	Yes 🗸	
Use Effective Dates	FERPA Address Type		
No ~	No ~		

Create a sponsor billing code (Configuration > Student Accounts > Transaction Codes). This billing code will be used to associate with the charges when copied from the student ledger to the sponsor ledger. This Transaction Code value is hard coded in the process, and it must be configured as shown below.

New Transaction Code		
🖺 Save 🖻 Save & Close 🛛 🖻 Save & New 🗙 Cancel		
Name *	Code *	Campuses *
Sponsored Billing Transaction	SBTRANS	Anthology Campus ×
Active	Transaction Type	
Yes v	Student v	

- Since Sherry is our contact for billing at the sponsoring organization, we will use her information here as well.
- We have simplified this process through the prospect template. Prospect templates allow the institution to create a Quick Add form that only captures the relevant information needed for this type of contact in the SIS.

Struck Close Image: Struck Close STUDENTS New Prospect Prospect Template Sponsored Billing Setup
STUDENTS New Prospect Prospect Template Sponsored Billing Seup v
Prospect Template Sponsored Billing Setup
Sponsored Billing Setup
Prospect Type * Default First Name * Last Name * Street Address * Default
Sponsored Tuition Ledger V Sherry Pressner 14000 Frear Rd
City* Default State* Default ZIP Code/Postal Code* Default
Hudson PL v 33467 v
Email Address * Default Mobile Phone Number Default Phone Number Default Work Phone Number Default
Sherry-Pressner@HCAhealthcare.com (727)869-5558 (727)869-5558 (000)000-0000
Extension Default Campus * Default Agency Sponsor Default Student Status * Default
Campus Management School of Arts v HCA Healthcare v Billing Agent v
Other Phone Number Default Other Email Address Default Notes Default

Create new Prospect record using the template created earlier.

🖺 Save & Close 🛛 🖻 Save & New 🗙 Cancel			
New Prospect			
Prospect Template			
Sponsored Billing Setup			
Prospect Type *	t First Name *	Last Name *	Street Address *
Sponsored Tuition Ledger 🗸 🗸	Sherry	Pressner	14000 <u>Fiyay</u> Rd
	City *	State *	ZIP Code/Postal Code *
	Hudson	FL ~	33467 ~
Email Address *	t Mobile Phone Number Default	Phone Number *	Work Phone Number Default
Sherry.Pressner@HCAhealthcare.com	(727)869-5558	(727)869-5558	(000)000-0000
Extension Defaul	t Campus *	Agency Sponsor Default	Student Status *
	Campus Management School of Arts v	HCA Healthcare V	Billing Agent 🗸
Other Phone Number Defaul	Other Email Address Default	Notes Default	

- Once the record is saved, we can access Sherry's Profile and Ledger card.
- Note for the users that manage these billing agents, you can see the header has been configured to show their Balance, Status, and Agency Affiliation.

Healthcare Sherry Pressner Healthcare Student Number: 2301P53445 Agency Sponsor: HCA Healthcare	Student Status: Billing Agent A/R Balance: 0.00	Search Stude 727-869-555 Sherry.Press Print •
Ledger Card Advisor: Transactions Apply Credits Refunds Adjustments Additional Information	Balance: 0.00	Contact Manage Admissions Academic Recor Career Services
Term <all terms=""> + Charge + Payment More * Show Pending Charges Hide Pending Checks</all>	へ ▼ ≔ ☞ * ☆ * ♡	Financial Aid Student Accoun
Tran Num Tran Date Check Num/Ref Num Code Transaction No items to display.	✓ Charges ✓ Payments ✓ Balance ✓ A/Y ✓ Term ✓ Campus ✓	Ledger Card

Managing the Sponsoring Billing Organizations (optional)

- A data view with the information based on the <u>Status of Billing</u> <u>Agent</u> can be created to populate a dynamic group.
- Sorts the Sponsors by outstanding balance.
- See the contact information for the Sponsoring Agency.
- Navigate directly to the group.



Associating Students to Sponsors

Document On File - optional

Agency Affiliations - required

Document on File - optional

The below steps are optional if the school chooses to add a document on file.

- Add <u>document</u> to be on file and approved for the student.
- This will send a <u>notification</u> to the configured staff member who needs to know that Walter needs to be affiliated with the Agency/Sponsor.
- This document in the Approved Status will allow the Awarding rules to apply the discount to the charges after the student registers for courses.

📕 Stı	ıdent	≡					
	A/R Balance: Campus: Program Vers	Vaca 2,648.40 Campus N	Nanagement School ience_PV1 (1622165	of Arts 322) •			Student Status: Preferred Nam
Doct	uments						
Docur	ments						
Module	Financial Aid				~	Award Year	
+ Nev	v Document 🕂 1	New Docume	nt List 🔋 Delete	Upload/Cl	ear Attachment	Print Request	Letter 🔋 Change Program
Atta D	ocument Type 🔺	~	Module	~	Document State	is ~	Requested Date
FA	A - Approved Tuition	Form	Financial Aid		Approved		12/13/2022

Creating a Task - optional

- Task can be also configured to notify staff that a new agreement document has been added for the student.
- Staff can then affiliate the student (in this example Walter) with the sponsoring agency.

Student ≡					Students v Se	arch D	Nayana Chavan 🗸	. ~ 9	P [3 🖂	? 0	CM	c
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asks													1
3 Search Subject													J
subject	 Student 	Student Number	V Due Date T	V Priority	- Status	 Assigned To 	~						
A - Approved Tuition Form On File	Vaca, Walter	2203178268	12/13/2022	🍽 Normal	Pending	console, admin							1
ssing Document Waiver Form Completed	Vaca, Walter	2203178268	08/16/2022 !	Marmal Normal	Pending	console, admin							
ssing Document Waiver Form Completed	Vaca, Walter	2203178268	08/16/2022 !	Normal	Pending	console, admin							ł
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 Walter Vaca 					0	Search Stud	lent or Numb	ver
A/R Balance: 2,648,40 Campus: Campus Management School of Arts Program Version: BioScience,PV1 (1622):65322)+	Student Status: Er Preferred Name:	nrolled	Academic A Credits Earr	Idvisor: ned: 0.00		(\$ (567)576- shubhrajy Print •	5767 otir©anthology	LCOM
Tasks					~	Contact Mar	nager	
Edit Task - FA - Approved Tuition Form On File					^	Tasks	5 A	Group Membersh
🔁 Save 😬 Save & Close 🛛 K Cancel								
Assigned To * console, admin ×	Q					Related Addresses	Agency Affiliations	Advisors
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FA - Approved Tuition Form On File								
Inquiry <all inquiries=""></all>	~					Admissions	International	Audit
Due Date *		From		То		Academic Re	ecords	
12/13/2022	G.	H:MM TT	©	H:MM TT	0	Career Servi	ces	
Date Added 12/13/2022		Time Added 10:35 AM				Student Aco	ounts	
Status *		Priority						
Pending	~	Low Normal High				Ledger Card	Payment Information	Refund Calculatio
Note						Revenue		Tuition
						Ledger	Subsidiary	Discount

Associating Students to the Sponsors - required

- To associate Walter with HCA Healthcare, navigate to Contact Manager > Agency Affiliations
- Click New.
- Find the Agency.
 - If you want to associate a start and end date you can do that here.
 - Flag that this is the Primary Billing Affiliate that will use the Billing Method tied to the Agency over the one tied to their Enrollment.

Student ≡				Students v Search	1	Nayana Chavan	🗸 🔇 🗸 🏅	B	? 🕩
Walter Vaca						•	Search Stu	dent or Numb	er
Student Number: 2203178268 Campus: Campus Management School of A Program Version: BioScience PV1 (1622165322)+	rts		Student Status: Enrolled Enrollment Status: Less than half time				(567)576- shubhraj) Print •	5767 votir@anthology.	com
+ New Toelete					т 🗉	G. 6. C			Group
Agency 🔺 🗸 🗸 Branch	~ City	~ Phone	∽ Title	Start Date	V End Date	~	Tasks	Documents	Membershi
No items to display.							Related Addresses	Agency Affiliations	Advisors
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Adding Sponsor Address on the Student - required

- Add a sponsor related address on the student (Student Profile > Contact Manager > Related Addresses).
- The address first and last name should be the billing agent responsible for Walter. In our case, it is Sherry Pressner we set up earlier.
- This address will be used when posting a payment on the ledger for the student.

Related Addresses													^	Contact Man	lger
+ New 🔋 Delete 🗋 C	Copy from Student Profile Set D											▼ 彊 ♂* ¢*	C	0	(
Address Type 🗸 🗸	Person 🗸	Default ~	Preferred ~	Do Not Contact	~	DNC Override	~	Seasonal	~	Start Date	~	End Date ~		Tasks	D
Student Profile	Vaca, Walter	Yes	No	No		No		No					-		
														Related Addresses	A) Al
													Ŧ	Transcript Requests	Ci Pr
H 4 1 F H	25 🔻 items per page											1 - 1 of 1 items	Ċ		
New Related Addres	55												^	Residencies	A
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Address Type *					Title										
Sponsor				× ~									\sim		Т
First Name *					Last Name	*								Enrollments	C
Sherry					Pressner										

Enable Synchronized Process

Enable Ledger Synchronization Process - required

Enable Ledger Synchronization Process - required

Student

Search Process

Academic Records Admissions

Career Services Contact Manager

IRS 1098-T

Student Accounts Student Services

System Administrat Background Proc Data Translation Delete Prospects

- You must enable the Synchronize Applied Credits to Billing Agent Ledger process in Processes ^{/Workl} > System Administration
 - > Background Processes.
- By default, this process is disabled.
- ate External I The default schedule for the process is to run every hour.
- You must have permission to access and edit all the pages listed in this section.

tudent^ 🛛 ≡	UAT	Students 🗡 Sea	arch Student 🔎 🚯 Syst	tem Administrator 🗸 😗 🖓 🔀
Search Processes 🗶 <	Background Processes			
ademic Records Imissions	Schedule History			
neer Services Notect Manager	Scheduled Jobs			
/ Workload	+ New 🕆 Delete 🗋 Duplicate 🗸 Activate 🕨 Run Now 🔅 Reset S	iervice		¥ ⊡ ©* ¢*
ial Aid	🗌 Job 🗸 Active	✓ Schedule ✓	Next Run 🗸 Last Run	✓ System Job
udent Accounts	Synchronize Applied Credits to Billing Agent Ledger No	Every hour		Yes
udent Services stem Administration	IM 4 1 2 3 4 5 ▶ ▶ 20 ▼ items per page			81 - 92 of 92 items
Background Processes				
Data Translation				
Delete Prospects	Edit Scheduled Job Entity - Synchronize Applied Credit	s to Billing Agent Ledger		
Export Student Attachments Financial Aid Processes File Management	🖺 Save 🗳 Save & Close 역 Save & New 🗙 Cancel			
Merge Student Profiles Script Deployments	OThis is a SQL Statement job type. Only the active and notification setti	ings can be modified.		
ate External Identifier	Name			
	Synchronize Applied Credits to Billing Agent Ledger			
	Is Active \star	Job Schedule	e	
•	No	∽ Every Hou	ır	
	Schedule (cron format)	Time Zone		
· •	0 * * * *	(UTC) Coo	ordinated Universal Time	
.0	Start Date - Leave blank for immediately (MM/DD/YYYY)	End Date - L	eave blank for none (MM/DD/YYYY)	

Processing Sponsor Charges and Payments



Registering for Classes

Student Registers for Courses for the Term

Charges are Posted to the Ledger

Student Registers for Classes

- Student decides to register for classes for the Fall Term.
- There are two courses at 3 credits per course and one course at 5 credits per course for a total of 11 credits.
- Student billing method is configured for Aggregate Term billing: Tuition = 150\$ per credit, Books = 1500\$ flat fee

	Studen	t Courses																
	List	Daily	Weekly	Mont	hly													
	+ Add	🗊 Delete 🛛 Regis		p/Reinstate	Transfer Se	ction More	• Vint Sci	hedule 🔻	Scheduling Repo	rts 🔻								
		Course C 🔺 🗸	Course	Name	~	Published C	ode 🗸	S ~	Term ~	Start Date	~	Drop Date	e ~	C 🔺 🗸	Credits	~	Letter	Grade
		DGTEST	Test cou	urse 5 cr					DGCT2025_3	03/18/2025				Scheduled		5.00		
		DGTEST1	DG Test	Course 1		DGTEST1			DGCT2025_1	10/01/2024				Scheduled		3.00		
		DGTEST2	DG Test	Course 2		DGTEST2			DGCT2025_2	01/01/2025				Scheduled		3.00		
Malter V	Vaca																÷	Search Stu
Student Number Agency Sponsor Program Version	r: 6758565 : n: Business &	Entrepreneurship (2103WA3	3185)+					2	itudent Status: Acti VR Balance: 3,15	re 0.00								(☎) mayag@ (⊕) Print ◄
ger Card															Bala	nce: 3,150.	.00	Contact Man
sor: Transactions A	pply Credits	Refunds A	Adjustment	s Addit	ional Informa	ation		Accour	it Status: 30 Day Colle	ctions								Academic Re Career Servi
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erm <all terms=""></all>						~	Payment Period	<all< td=""><td>Payment Periods></td><td></td><td></td><td></td><td></td><td></td><td></td><td>~</td><td></td><td>Student Acco</td></all<>	Payment Periods>							~		Student Acco
+ Charge + Payment	More 🔻 Sh	ow Pending Charges Hid	de Pending Ch	ecks											۳ 🗉	2		Ledger Card
Tran Num 🗸 Tran 🛙	Date V	Check Num/Ref Num	~ 0	ode ~	Transaction				✓ Charges	Payments	∽ Ba	alance ~	A/Y PP	✓ Term	 Camp 	ous 🗸		
2 09/05 1 09/05	6/2024	AUTO: 090524	в	JIT	Tuition				1,50).00		3,150.00	0	DGP12024_ DGPT2024	25 ANTH	1		Revenue Ledger
. 05/05									1,05			.,050100	-	2.0112024				

Awarding the Student

Creating an Agency Sponsor Payment Plan Invoicing the Sponsor Posting a Payment on the Ledger Synchronizing the Ledger Cards

Creating an Agency Payment plan

Student Profile > Student Accounts > Payment Plans

 Create an Agency Sponsor payment plan for the term(s) and amount approved to be paid by the Sponsor. In this scenario, HCA Healthcare has agreed to pay for the student's books – 1500\$.

Walter Vaca		•
Student Number: 6758565	Student Status: Active	
Agency Sponsor:	A/R Balance: 0.00	
Program Version: Business & Entrepreneurship (2103WA3185) →		

Payment Schedule

Fund Source First Payment Date Amount Remaining Balance Billed To Status Last Statement Date Last Statement Date SPONSOR 10/01/2024 1,500.00 Regional Medical Center Bayonet P Approved	+ New 👔 Delete Show All								
SPONSOR 10/01/2024 1,500.00 1,500.00 Regional Medical Center Bayonet P Approved	Fund Source 🗸	First Payment Date 🗸 🗸	Amount ~	Remaining Balance V	Billed To 🗸 🗸	Status ~	Last Statement Date	~	
	SPONSOR	10/01/2024	1,500.00	1,500.00	Regional Medical Center Bayonet P	Approved		-	

^

Process of Invoicing

Processes > Student Accounts > Third Party/Agency invoices

- Schools can run the invoicing process for a single student or a batch of students. This process creates an invoice that can be saved, printed, and associated with the sponsoring agent.
- This process should be completed before the payments are posted on the students' ledgers.
- If the school choses to post the payments through a disbursement batch after the invoicing process then the payments must be adjusted manually on the students to reflect Paid By field and applied correctly.

Processes Third Party/Agency Invoices Process History Batches ~ T I C' O' O' C C Retry Batch (Cancel Batch Print Invoice Name Number of Records Invoice Option Submitted By Started Duration V Job Status Created Third Party/Agency Invoice ... 1 New Gavazova, Dobrina 09/05/2024 11:08 AM 09/05/2024 11:08 AM 0h 0m 5s Succeeded Le, Quan Third Party/Agency Invoice ... 1 08/15/2024 03:46 PM 08/15/2024 03:46 PM 0b 0m 11s Succeeded 1 ▶ ▶ 5 Titems per page 1 - 2 of 2 items 🔿 T I I'' O' Student 🔺 Student Number Amount Invoice Numbe V Job Created V Job Started Job Status Vaca, Walte 6758565 1.500.00 1-30 09/05/2024 11:08 AM 09/05/2024 11:08 AM Succeeded

		Invoice Date:	9/5/2024		
		Invoice Number:	1-30		
Sherry Pressnet					
14000 Fivay Rd					
Hudson, FL 34667					
Student ID	<u>Amount</u>	Date Due	Indicate if Past Due		
6758565	\$1,500.00	10/1/2024			
Total Amount	Due	\$1,500.00			
	Sherry Pressnet 14000 Fivay Rd Hudson, FL 34667 <u>Student ID</u> 6758565 Total Amount	Sherry Pressnet 14000 Fivay Rd Hudson, FL 34667 <u>Student ID</u> <u>Amount</u> 6758565 <u>\$1,500.00</u> Total Amount Due	Invoice Date: Invoice Number: Sherry Pressnet 14000 Fivay Rd Hudson, FL 34667 <u>Student ID</u> <u>Amount</u> <u>Date Due</u> 6758565 \$1,500.00 10/1/2024 Total Amount Due \$1,500.00		

------ We appreciate your support of our students, thank you for your prompt payment! ------

Post a Payment on the Student's Ledger Card

Student Profile > Student Accounts > Ledger Card

- Post a payment from the Agency payment plan created
- "Paid By" field should be set to be the Billing Agent

	New Payment				^
1	E [®] Save & Close E [®] Save & New ★ Cancel				
4	Program Version			Payment Type *	
g	Business & Entrepreneurship			Scheduled FA Disbursements/Student Cash Payments	\sim
	Academic Year *			Scheduled Disbursement *	
	1 - 03/18/2025 to 09/05/2021		\sim	Sponsored Tuition ×	Q
	Term *			Payment Period	
	DGPT2024_25 ×		Q,		
	Payment Name *				
	HCA Healthcare Payment				
	Payment Method *	Bank Account *		Cash Drawer Session *	
	Cash ~	CITI	\sim	Dg Testing	\sim
	Amount *	Transaction Date (MM/DD/YYYY) *		Reference	
	1,500.00	10/01/2024			
	Course Section				
			Q,		
	Paid By *				
	Pressner, Sherry - Sponsor			× 4	+
	Print Receipt				

Apply a Payment on the Student's Ledger Card

Student Profile > Student Accounts > Ledger Card

- User applies the credit manually.
- Campus setting must beset to manual apply, Settings > Campus > SA > General

How Should Credits be Applied

Manual/User Applied

 \sim

	A/R Balance: 3,150.00	
	Apply Credit - HCA Healthcare Payment	X
Checks Code 🗸	Transaction Amount: 1,500.00 Amount Left to Apply: 0.00 Program Version: Business & Entrepreneurship Unapplied Transactions: 2	▲ Term DGPT2024_25
воок	Tran Date Transaction Tran Amount Amount Applied Tran Balance 09/05/2024 Tuition 1,650.00 0.00 1,650	DGPT2024_25
	09/05/2024 Books 1,500.00 1,500.00 1,500	.00
	Apply	Cancel

Process of Synchronizing the Ledger Cards

- Background Process to Run on a Schedule that will synchronize the ledger card for the students affiliated with the sponsor for the term and that have a payment schedule on file.
- The process identifies all applied payments paid by the sponsor and copies the applicable transactions to the billing agent ledger card as charges.
- The charges on the billing agent ledger card are associated with the SBTRANS billing code created earlier

Healthcare Sherry Pressner Healthcare Student Number: 2301P53445 Agency Sponsor: HCA Healthcare		Studi A/R E	ent Status: Billing Agent Balance: 0.00				0
Ledger Card Advisor: Transactions Apply Credits Refunds Adjustm	ents Additional Ir	Account Stat	us:			В	alance: 1,600.00
Term <all terms=""></all>	7 Cherks	~				Ţ	▲ ≅ ☑ • • • • •
Tran Num V Tran Date V Check Num/Ref Num V	Code 🗸 Tran	nsaction 🗸	Charges Y Payments Y	Balance 🗸	A/Y ~	Term Y (Campus Y
1 10/01/2024 2 09/12/2024 1	SBTRANS Walt	lter, Vaca(31598) Books e, Marple(32022) Transfer Balance	1,500.00	1,600.00	1 1	DGPT2024_25 2024BTP	*

Summary

Identify students who have relationships with sponsors

Create and manage the sponsor relationships

- Agency
- Fund Source
- Contact
- Ledger
- Billing
- Payment
- Collections

The only customization is the synchronization of the ledgers

Best practice and Limitations

- 1. To avoid too many manual adjustments on both the student and billing agent ledger, sponsor payments should be posted when billing is finalized for the term (i.e., after the Add/Drop date).
- 2. Any adjustments or money returns to sponsors are done manually based on the schools' process.
- 3. To avoid double posting of cash Sponsor Agent ledger card should be offset with a bill code rather than a payment.
- 4. This process is not suitable for schools using Auto-apply feature
- 5. There are hard coded configuration items
 - Transaction Code SBTRANS,
 - School Status Code BA Billing Agent,
 - Address Type code SPONSOR